Service Fees
Q-crete

Q-crete Premix Pty Limited

ABN 63 160 844 173
1004 Lytton Road, Murarrie, 4172
PO Box 1278, Stafford, Queensland, 4053

Location	ALL
Effective Date	30-Sep-26

Service Fee	Service fee trigger	UOM	Rate*
Cancelling, Delaying or Postponing a Q-crete Concrete Order	A Service Fee will be applied to all orders that are cancelled, delayed or postponed by the customer: · For orders booked for delivery after 10.00am: Q-crete requires Cancellation, Delay or Postpone notice no later than 1 hour prior to delivery. · For orders booked for delivery prior to 10.00am: Q-crete requires Cancellation, Delay or Postpone notice by 1.00pm the previous working day. Please note: Our ability to provide testing services may be affected if a confirmed order is delayed or postponed. Please refer to the Q-crete Premix Fee Schedule for all fee information.	<25m3 order	$500.00
		25m3 to 100m3 order	$1,000.00
		>100m3 order	$2,000.00
Waiting Time Fee, Normal Working Hours	You have 30 mins. to unload a vehicle from arrival time on site. You will be charged the indicated rate for each minute in excess of the initial 30 minutes. For Cash customers, any waiting time charges will be advised at the completion of supply.	>30mins $/min	$4.10
Waiting Time Fee, Outside Normal Working Hours	As above, but charged at a higher rate For Cash Customers, any Waiting Time payable as per the calculation above will be advised at the completion of supply	>30mins $/min	$8.20
Minimum Load	Minimum delivery charges for loads <3.0m3 will be charged as if the vehicle was carrying 3m3. (i.e. 1.2m3 despatched, an additional charge of 3.0-1.2=1.8m3 will be applied). For Cash Customers, Minimum Load Fees will be advised at the time of payment.	<3m3	$98.40
Extra Cartage	An additional charge of $3.10 + GST per m3 per km applies for loads delivered more than 15kms from the nearest concrete plant. A minimum of 3.0 m3 applies.	$/m3 /km	$3.10
Accelerators / Retarders / Other	Slump Concrete ordered over 80mm slump will incur an additional fee +$GST: N Class Grades up to 40mpa: $3.00 + GST per 10mm of slump All S Class Grades P.O.A	$/m^3	
	7mm or 10mm Aggregate Service Fee		$12.00
	Straight Cement Service Fee		$12.00
	Accelerator Addition Low Dose		$4.50
	Accelerator Addition Medium Dose		$8.50
	Accelerator Addition High Dose		$12.50
	Reduced Line Mix		$12.00
Waste Disposal	A Waste Concrete Disposal Fee will be levied for the responsible disposal of concrete that is returned to the plant. Charge is per cubic metre or part thereof.	$/m^3	$250.00
Pump Blowback	A service fee of $POA per load + GST in addition to the disposal fee will be charged for all pump blowbacks. Note: Pump blowback will only be undertaken if safe to do so.	Each	$POA
Plant Opening	In addition to the out of hour's service fee, a plant opening fee of $2,500 + GST will be applied to open the plant outside normal operating hours. Note: 48 hours' notice is required.		$2,500.00
Manual Handling Fee	Manually added products not supplied by Q-crete will incur a fee of $30/m3.	$/m3	$30.00
Admin Fee	A fee applies for the supply of additional copies of delivery dockets, invoices and/or statements at the customer's request. Note that documents may be downloaded at no charge using Boral Connects www.boralconnects.com.au	Per Document	$0.00
Production and Transport Surcharge^	Surcharge relating to recent escalations in global energy, commodity and supply chain costs	Per m3	$14.49
Waste Management Fee	This fee is in addition to the prices quoted and will be charged for each m3 of concrete product supplied	$/m^3	$3.70
Out of hours	The following service fees (+ GST) apply for deliveries out of hours. A minimum of 3 m3 applies: Note: Service fee applies at the concrete batch time, not delivered time.	$/m^3	
	Monday - Friday 4.00am to 6.00am or 4.30pm to 8.00pm:		$15.00

	Saturdays 6.00am to 12.00pm:	$15.00
	Saturdays 4.00am to 6.00am or 12.00pm to 4.00pm:	$70.00
	Monday – Friday 8.00pm to 4.00am or Saturday 4.00pm to Midnight & Sundays & Public holidays:	$95.00